

Umetrics® Studio Privacy Notice

Abstract

This Privacy Notice sets out important information about your rights in relation to the processing of your personal data, and the basis upon which any personal data we collect from you, or that you provide to us, will be processed in connection with your use of Umetrics® Studio.

1. Controller

With this Privacy Notice, we inform you about the processing of your personal data by Sartorius Stedim Data Analytics AB, Östra Strandgatan 24, SE-903 33 Umeå, Sweden, e-Mail: umetrics@sartorius.com ("**Sartorius**", "**we**", "**our**" or "**us**"), when using our platform as a service "Umetrics® Studio" ("**Umetrics® Studio**").

2. Processing of your personal data

2.1 Registration and authentication

2.1.1 If you visit Umetrics® Studio using a Sartorius ID and log in, we process the following log data:

- Your User ID.

We process this data on the basis of Art. 6 (1) (f) GDPR due to our legitimate interest in being able to properly display the website to you.

2.1.2 To receive access to Umetrics® Studio, you need to register a user account and create a Sartorius ID with an e-mail address and a password. To verify your registration for the Sartorius ID, we use the so-called double opt-in procedure. An e-mail is sent to the given e-mail address with a request for confirmation. Processing takes place for the purpose of performance of the contract for accessing Umetrics® Studio (provision of the 'Sartorius ID' service, Art. 6 (1) (b) GDPR).

2.1.3 As part of the Sartorius ID service, you may have to provide further personal data for your Sartorius ID, which then will be stored and transferred to Umetrics® Studio and further services you may register for with your Sartorius ID, including:

- Name,
- Form of address and title,
- Company,
- Address,
- Phone numbers,
- Preferred language,
- Sales Tax ID.

To the extent you do not provide this additional information or you provide inaccurate information, you might not be able to use other digital services in connection with My Sartorius, if the information is necessary for the use of such other digital services. This data is stored in the Sartorius ID for the performance of the contract for accessing Umetrics® Studio (provision of the 'My Sartorius' service, Art. 6 (1) (b) GDPR).

2.2 Provision of the website

If you log in to Umetrics® Studio, we process the following log data:

- Your User ID,
- User activity.

We process this data on the basis of Art. 6 (1) (f) GDPR due to our legitimate interest in being able to provide and display this website and to provide for its stability and security or to preserve evidence in the event of security incidents in order to fulfil our legal obligations in the area of data security, Art. 6 (1) (c) GDPR.

2.3 Cookies

In the context of Umetrics® Studio, cookies and tracking mechanisms ("Cookies") may be used. If used by us without your consent, these cookies are strictly necessary to provide certain functionalities of Umetrics® Studio to you or to provide you with a service that you requested via Umetrics® Studio. Other cookies (e.g., technically not required functional or marketing cookies) will only be used if you have given your consent.

You can find further information about the use of cookies by Sartorius in the [Umetrics® Studio Cookie Notice](#).

3. Recipients of your personal data and transfer to third countries

For the purposes mentioned above Sartorius may transfer or disclose your personal data to:

- Other companies of the [Sartorius Group](#) or third parties - e.g., sales partners or suppliers - if this is necessary in connection with the provision and operation of Umetrics® Studio and your Sartorius ID or the establishment, performance or settlement of the business relationship;
- Third parties which provide IT services to Sartorius and which process such data only for the purpose of providing such services (e.g., hosting or IT maintenance and support services); and/or
- Third parties in connection with complying with legal obligations or establishing, exercising or defending rights or claims (e.g., for court and arbitration proceedings, to law enforcement authorities and regulators, to attorneys and consultants). We may transfer personal data to other companies of the Sartorius Group or third parties in the context of your usage of Umetrics® Studio and your Sartorius ID.

In the event that we transfer your personal data outside the European Union ("EU") or the European Economic Area ("EEA"), we protect your data in a manner which is consistent with the GDPR. Therefore, and if required by applicable law, Sartorius transfers personal data to external recipients outside the EU or EEA only if the special requirements of Art. 44 ff. GDPR are fulfilled.

You can view the EU standard contractual clauses used at this [link](#).

4. Data Retention

- 4.1 In general, we will only retain your personal data for as long as reasonably necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, regulatory, tax, accounting or reporting requirements. We may retain your personal data for a longer period in the event of a complaint or if we reasonably believe there is a prospect of litigation in respect to our relationship with you.
- 4.2 To determine the appropriate retention period for personal data, we consider the amount, nature and sensitivity of the personal data, the potential risk of harm from unauthorized use or disclosure of your personal data, the purposes for which we process your personal data and whether we can achieve those purposes through other means, and the applicable legal, regulatory, tax, accounting or other requirements.
- 4.3 Specific information about data retention in connection with the single purposes of data processing can be found in the corresponding Sections 4.1 and 4.2 above.

5. External links

Umetrics® Studio can contain links to the websites of third parties – to providers who are not affiliated with us. After you click such a link, we no longer have any influence on the collection, processing and utilization of any personal data that is transferred to third parties (for example, the IP address or the URL of the website on which the link is located), as our control of the conduct of third parties is then naturally withdrawn. We accept no responsibility for the processing of such personal data by third parties.

6. Children

Umetrics® Studio is not intended for children under the age of 16 years.

7. Your rights

You may assert the following rights towards Sartorius at any time free of charge. We will need to verify your identity in such circumstances and may request more information or clarifications from you if needed to help us locate and provide you with the personal data requested.

You can find further information on the exercise of your rights on the website [Sartorius Privacy Notice](#).

Right of access: You have the right to obtain confirmation as to whether personal data concerning you are being processed by us and if so, which personal data concerning you are processed by us, and to learn to which third parties, domestic or abroad, your personal data has been transferred. Furthermore, you have the right to obtain a copy of your personal data undergoing processing by us.

Right to rectification: You have the right to obtain rectification of any inaccurate, or completion of any incomplete, personal data concerning you. You can also request that your data be corrected accordingly by third parties to whom we have transferred this data.

Right to erasure: You have the right to obtain the erasure of your personal data if the conditions specified in Art. 17 GDPR are met. Accordingly, you may obtain the erasure of your data, for instance, if it is no longer necessary for the purposes for which it was collected. Furthermore, you may obtain erasure if we process your data on the basis of your consent and you withdraw this consent. You can also request that your data be erased accordingly by third parties to whom we have transferred this data.

Right to restriction of processing: You have the right to obtain the restriction of the processing of your data if the requirements of Art. 18 GDPR are met. This is the case, for example, if you contest the accuracy of your data. For the duration of the verification of the accuracy of the data you can then obtain the restriction of the processing.

Right to object: You have the right to object to the processing of your personal data in the following cases:

- If the processing is for direct marketing purposes, including profiling related to direct marketing.
- If the processing, including profiling, is based on the following legal grounds:
 - necessary for us to perform a task in the public interest under Art. 6 (1) (e); or
 - necessary for the data controller's or a third party's legitimate interests under Art. 6 (1) (f) and if we are not able to demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms or for the establishment, exercise or defense of legal claims. In case of such objection, we kindly ask you to state the reasons for objecting to the data processing.

Right to data portability: If data processing is based on consent or contract performance and, in addition, is carried out by automated means, you have the right to receive your personal data in a structured, commonly used and machine-readable format and to transmit it to another controller. Furthermore, you have the right to have the personal data transmitted directly from us to another controller, where technically feasible.

Right to withdrawal: If data processing is based on your consent, you have the right to withdraw your consent at any time and free of charge, with effect for the future, via umetrics@sartorius.com and such other methods as we may inform you from time to time.

Right to lodge a complaint: You also have the right to lodge a complaint with a supervisory authority or other applicable privacy regulator about our processing of your data. This can be for example the data protection authority in your country of residence. A list with all data protection authorities in the European Union can be found [here](#).

8. Your contact person

Our Group Data Protection Office is available to you as a contact for all data protection-related matters and for exercising your rights. We will follow up on your request and respond to you in writing within one month of receipt of the request. This period may be extended by us for a further two months if necessary, taking into account the complexity and number of requests. We will notify you of any extension of time, along with the reasons for the delay, within one month of receipt of the request. If you make the request electronically, you will be notified electronically whenever possible, unless you indicate otherwise. If you are not satisfied with our response, you may exercise your right to file a complaint with a data protection supervisory authority pursuant to Section 7 above.

Please direct your inquiries to dataprotection@sartorius.com

9. Changes to this Privacy Notice

Sartorius reserves the right to update this Privacy Notice, for example, due to changes in the cookies used by Sartorius or for other operational, legal or regulatory reasons.

Status of this Privacy Notice: 22. February 2023